Refund Policy

Coalition for the Cleveland City Browns (CCCB)

Effective Date: October 29, 2025

The Coalition for the Cleveland City Browns (CCCB) is a nonprofit civic advocacy organization. We rely on the generosity of our supporters to carry out our mission. Please read this Refund Policy carefully before making a contribution.

1. General Policy on Donations

- All contributions made to CCCB are considered **final and non-refundable**.
- As a nonprofit SuperPAC, CCCB operates with limited administrative capacity and receives a large volume of small donations. Processing refunds would create an undue burden and divert resources away from our mission.
- By donating, you acknowledge that your contribution is voluntary and not made in exchange for goods or services.

2. Errors in Donation Processing

- If you believe your donation was made in error, or in an incorrect amount, you must contact CCCB within **72 hours** of the transaction.
- CCCB will review such requests on a **case-by-case basis** and reserves the right to decline refunds except in cases of proven duplicate transactions or clear processing errors.

3. Unauthorized Transactions

- If you believe your payment method was used fraudulently, please contact your bank, credit card company, or payment provider immediately.
- CCCB will cooperate with financial institutions and payment processors to investigate unauthorized transactions.

4. Tax Deductibility

• Please note that contributions to CCCB, as a registered SuperPAC, may **not be tax-deductible**. Donors are responsible for consulting with their own tax advisors regarding the deductibility of contributions.

5. Contact Information

For questions about this Refund Policy or to request review of a transaction, please contact: Coalition for the Cleveland City Browns (CCCB)

Email: <u>clevelandcitybrowns@gmail.com</u>

Phone: Redacted

Mailing Address: Redacted